

BOOKING CONDITIONS

All costs are subject to alteration at any time by airlines or suppliers because of currency fluctuations. No surcharges in respect of cost or currency deterioration will be made once full payment for your arrangements has been received. This guarantee does not apply to any taxes, charges or levies imposed by any government or their agencies.

Passport's & Visas

Please be sure your passports are valid for at least 6 months after your return date home. If they don't have 6 months validity you will be denied boarding. If you are on a foreign passport please be sure to let us know as you may be required to have extra visas. Some Countries will deny entry if passengers holds a criminal record or has a communicable disease. Please ensure you have the appropriate visas for the countries you are visiting.

Names

It is imperative that we have the correct spelling of your name. Your first name and surname must be exactly the same spelling as shown in your passport. To ensure no mistakes, you may wish to provide us with a copy of your passport.

Travel Insurance

Travel Insurance is strongly recommended to cover you against any unforeseen circumstance that could occur. We strongly recommend you purchase travel insurance at time of deposit.

Deposits

All deposits paid are totally non refundable.

Payments

Direct Bank Deposits (Australian Residents) – please fax copy of bank receipt to +61892407561 or email to travel@mjbadventures.com.au

Account Name: MJB Adventures

BSB No: 016 464

Bank: ANZ Account No: 268 917 012

****Please ensure your surname, first name and if possible, trip name eg "Bali 2014" is put as the reference when making your deposit to ensure it can be credited to the correct account.****

Credit Cards payments are accepted and fees apply as follows:

2.5% Visa, Master Card

Cancellation Fees

All funds paid are 100% non-refundable. This is due to your accommodation and speaker spots being paid for immediately. Please ensure that you purchase travel insurance for this reason.

Package Costings

Please note, prices quoted are subject to change without notice and are not guaranteed until paid in full. Some circumstances, which may result in a change to your costs, would be currency fluctuations and airfare changes. All tours are subject to numbers and may be cancelled if minimum numbers are not met. Some day tours, hosts and inclusions may be changed due to unforeseen circumstances.

Ticket Collection

You will be notified when we have received all your travel documentation. Once you have received them, it is your responsibility to keep them safe as there are charges imposed by airlines and suppliers to reissue any documentation.

Vaccinations

We recommend you contact The Travel Clinic on 1300 369 359 for an appointment to check which vaccinations may be needed for your trip, you can also log onto www.travelclinic.com.au for information. The Travel Clinic specialises in medical information for overseas travel therefore ensuring their information is always up to date.

Visa Fees

If you would like us to help organise your visa, a fee of \$60 per passenger per consulate will apply in addition to the consulate charge. However, ultimately, the onus lays on you, the passenger, to organise a visa if required.

Travel to the United States

Effective 12 January 2009, All Visa Waiver travelers will be required to obtain an Electronic System for travel Authorization (ESTA) prior to boarding a carrier to travel by air or sea to the USA. ESTA is a new automated online system used to determine the eligibility of visitors to travel to the USA under the Visa Waiver program.

Please note you will be unable to enter the United States under the Visa Waiver program unless you have obtained the ESTA at least 72 hours prior to travel. We strongly recommend you apply for your ESTA well in advance of your holiday.

Obtaining ESTA approval, for most travelers will be simple and easy. To apply for an ESTA, you can visit the ESTA website at <https://esta.cbp.dhs.gov/esta> if you do not have access to the internet a relative can apply for you on your behalf.

Anyone who does not complete this and travels to the US will be denied boarding or can experience long delays.

What are the requirements of the Visa Waiver Program?

- Traveling for business meetings or pleasure (not on federal government business or as members of the media).
- Transit through the United States is generally permitted, if the total time in the U.S., Canada, Mexico, and adjacent islands is less than 90 days.
- Staying in the U.S. for less than 90 days (this includes time spent in Canada, Mexico, and adjacent islands)
- Traveling on an unexpired machine-readable passport (MRP)
- They have complied with the conditions of previous admissions under the Visa Waiver Program, and have not been found ineligible for a U.S. visa.
- If arriving by air or sea, they are traveling on an approved commercial carrier and have a return trip ticket to a foreign destination other than the U.S. or adjacent islands.
- If arriving by land, they can demonstrate the intent to stay 90 days or less in the U.S. and sufficient funds to support themselves in the U.S.
- VWP travelers who have been admitted under the Visa Waiver Program and who make a short trip to Canada, Mexico or an adjacent island generally can be readmitted to the U.S. under the VWP for the original admission period.
- They do not have a criminal record.

For Australian Residents - Government Travel Advice

If you are travelling overseas, you should keep yourself informed of developments that could affect your safety in the countries you are visiting through the Department of Foreign Affairs and Trade Travel Advice. More stringent security and other checking procedures are increasingly being put in place at airports worldwide. You should factor this into travel planning. It is your responsibility to keep abreast of any developments.

We advise you to consult the Department's travel advice for the most up to date and accurate information. This can be accessed via their Website www.dfat.gov.au, fax (02) 62 611 299 or by calling 1300 555 135 or 61 2 626 13305 if calling from overseas. We suggest for countries which the Department has issued advice on, to register with the nearest Australian Diplomatic mission or online at <http://www.smarttraveller.gov.au/>.

Please note if an event does occur, waiver of cancellation or amendment fees are solely the discretion of the airlines or suppliers ie hotels etc; not the Government or Jetset Rowville, regardless of the level of warning of the DFAT notice.

Frequent Flyer

Should you already be a member or are joining a frequent flyer program you will need to advise us of your frequent flyer number. It is advised to retain your boarding passes in case of points not being allocated. You have 1 month from your return date to send relevant details to the frequent flyer Airline concerned to have your points allocated to your membership.

Reconfirmation of Flights

Please be sure to re confirm all flights direct with the airlines within 48 hours of departure. This is to ensure if there have been any schedule changes you are aware of them.